

ID	Task Name	Duration	Start	Finish	% Complete	Preced	November 2013							December 2013							January 2014							February 2014							March 2014							April 2014																
							25	28	31	3	6	9	12	15	18	21	24	27	30	3	6	9	12	15	18	21	24	27	30	2	5	8	11	14	17	20	23	26	29	1	4	7	10	13	16	19	22	25	28	3	6	9	12	15	18	21	24	27
1	Phase 1	11 days	Mon 28/10/13	Mon 11/11/13	0%																																																					
2	Scoping Workshop	2 days	Mon 28/10/13	Tue 29/10/13	0%																																																					
3	Concept Development	2 days	Wed 30/10/13	Thu 31/10/13	0%	2																																																				
4	Market Analysis	2 days	Fri 1/11/13	Mon 4/11/13	0%	3																																																				
5	Idea Generation & Idea Screening	2 days	Tue 5/11/13	Wed 6/11/13	0%	4																																																				
6	High Level Project Plan	2 days	Thu 7/11/13	Fri 8/11/13	0%	5																																																				
7	Milestone 1	1 day	Mon 11/11/13	Mon 11/11/13	0%	6																																																				
8	Phase 2 - Business Case	15 days	Tue 12/11/13	Mon 2/12/13	0%																																																					
9	Develop business case	5 days	Tue 12/11/13	Mon 18/11/13	0%	7																																																				
10	Approval for business case	10 days	Tue 19/11/13	Mon 2/12/13	0%	9																																																				
11	Milestone 2	1 day	Tue 19/11/13	Tue 19/11/13	0%	9																																																				
12	Phase 3 - Product Requirements Document (PRD)	111 days	Mon 11/11/13	Mon 14/04/14	0%																																																					
13	Project Planning & Project Management	110 days	Mon 11/11/13	Fri 11/04/14	0%	6																																																				
14	Milestone 3.1	1 day	Mon 14/04/14	Mon 14/04/14	0%	13																																																				
15	Product Requirements Document (PRD)	5 days	Wed 20/11/13	Tue 26/11/13	0%																																																					
16	Purpose, scope & stakeholders	5 days	Wed 20/11/13	Tue 26/11/13	0%	11																																																				
17	Project Overview	5 days	Wed 20/11/13	Tue 26/11/13	0%	11																																																				
18	Product functional requirements	5 days	Wed 20/11/13	Tue 26/11/13	0%	11																																																				
19	Ordering / provisioning	5 days	Wed 20/11/13	Tue 26/11/13	0%	11																																																				
20	Change management	5 days	Wed 20/11/13	Tue 26/11/13	0%	11																																																				
21	Support requirements	5 days	Wed 20/11/13	Tue 26/11/13	0%	11																																																				
22	Billing model & process	5 days	Wed 20/11/13	Tue 26/11/13	0%	11																																																				
23	Reporting	5 days	Wed 20/11/13	Tue 26/11/13	0%	11																																																				
24	Legal & regulatory	5 days	Wed 20/11/13	Tue 26/11/13	0%	11																																																				
25	Project Impacts	5 days	Wed 20/11/13	Tue 26/11/13	0%	11																																																				
26	Product pricing & quoting model	5 days	Wed 20/11/13	Tue 26/11/13	0%	11																																																				
27	Service Activation SLA	5 days	Wed 20/11/13	Tue 26/11/13	0%	11																																																				
28	Service Assurance SLA	5 days	Wed 20/11/13	Tue 26/11/13	0%	11																																																				
29	Training	5 days	Wed 20/11/13	Tue 26/11/13	0%	11																																																				
30	Resource requirements	5 days	Wed 20/11/13	Tue 26/11/13	0%	11																																																				
31	Milestone 3.2	1 day	Wed 27/11/13	Wed 27/11/13	0%	30																																																				
32	Phase 4 - Solution Design & Planning	38 days	Thu 28/11/13	Mon 20/01/14	0%																																																					
33	Technical & Network Systems Solution Definition & Design	20 days	Thu 28/11/13	Wed 25/12/13	0%																																																					
34	Accreditation Phase	15 days	Thu 28/11/13	Wed 18/12/13	0%																																																					
35	Product Engineering Research and Testing	15 days	Thu 28/11/13	Wed 18/12/13	0%	31																																																				
36	Demo Order Equipment	5 days	Thu 28/11/13	Wed 4/12/13	0%	31																																																				
37	Equipment arrive	5 days	Thu 28/11/13	Wed 4/12/13	0%	31																																																				
38	Architecture Design	10 days	Thu 28/11/13	Wed 11/12/13	0%	31																																																				
39	Detailed Design	10 days	Thu 12/12/13	Wed 25/12/13	0%																																																					
40	Detailed network & solution design	10 days	Thu 12/12/13	Wed 25/12/13	0%	38																																																				
41	Business systems design	10 days	Thu 12/12/13	Wed 25/12/13	0%	38																																																				
42	Network/Systems Detailed Design	10 days	Thu 12/12/13	Wed 25/12/13	0%	38																																																				
43	Milestone 4.1	1 day	Thu 26/12/13	Thu 26/12/13	0%	42																																																				
44	Business Systems Solution Definition & Design	10 days	Fri 27/12/13	Thu 9/01/14	0%																																																					
45	BSS Sales / Quoting	10 days	Fri 27/12/13	Thu 9/01/14	0%	43																																																				
46	BSS Ordering	10 days	Fri 27/12/13	Thu 9/01/14	0%	43																																																				
47	BSS Implementation / Activation	10 days	Fri 27/12/13	Thu 9/01/14	0%	43																																																				
48	BSS Support / Assurance	10 days	Fri 27/12/13	Thu 9/01/14	0%	43																																																				
49	BSS Billing	10 days	Fri 27/12/13	Thu 9/01/14	0%	43																																																				
50	Milestone 4.2	1 day	Fri 10/01/14	Fri 10/01/14	0%	49																																																				
51	Product description & feature matrix	5 days	Mon 13/01/14	Fri 17/01/14	0%																																																					
52	Contextual product description	5 days	Mon 13/01/14	Fri 17/01/14	0%	50																																																				
53	Product features matrix development	5 days	Mon 13/01/14	Fri 17/01/14	0%	50																																																				
54	Milestone 4.3	1 day	Mon 20/01/14	Mon 20/01/14	0%	53																																																				

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Task		Progress		Summary		External Tasks		Deadline	
Split		Milestone		Project Summary		External Milestone			

ID	Task Name	Duration	Start	Finish	% Complete	Predec	November 2013							December 2013							January 2014							February 2014							March 2014							April 2014																
							25	28	31	3	6	9	12	15	18	21	24	27	30	3	6	9	12	15	18	21	24	27	30	2	5	8	11	14	17	20	23	26	29	1	4	7	10	13	16	19	22	25	28	3	6	9	12	15	18	21	24	27
55	Phase 5 - Development/Build & Operational Readiness	58 days	Tue 21/01/14	Thu 10/04/14	0%																																																					
56	Technical Solution Build	43 days	Tue 21/01/14	Thu 20/03/14	0%																																																					
57	System build & implementation	27 days	Tue 21/01/14	Wed 26/02/14	0%																																																					
58	Equipment Installations	2 days	Tue 21/01/14	Wed 22/01/14	0%	54																																																				
59	Systems and Portal connections	5 days	Thu 23/01/14	Wed 29/01/14	0%	58																																																				
60	Technical Training	3 days	Wed 29/01/14	Fri 31/01/14	0%																																																					
61	Systems Documentation	5 days	Thu 30/01/14	Wed 5/02/14	0%	59																																																				
62	Technical & network processes for service activations incl portal setup	5 days	Thu 6/02/14	Wed 12/02/14	0%	61																																																				
63	Technical & network processes for service support	5 days	Thu 6/02/14	Wed 12/02/14	0%	61																																																				
64	Solution testing	5 days	Thu 13/02/14	Wed 19/02/14	0%	63																																																				
65	Finalise Technical documentation	5 days	Thu 20/02/14	Wed 26/02/14	0%	64																																																				
66	Operations Rollout	16 days	Thu 27/02/14	Thu 20/03/14	0%																																																					
67	NOC Training doc & process	3 days	Thu 27/02/14	Mon 3/03/14	0%	65																																																				
68	Review doumentation (multiple reviews)	3 days	Tue 4/03/14	Thu 6/03/14	0%	67																																																				
69	NOC Training Sessions (multiple sessions)	3 days	Tue 4/03/14	Thu 6/03/14	0%	67																																																				
70	Integration time & beta testing	5 days	Fri 7/03/14	Thu 13/03/14	0%	69																																																				
71	Technical Test with a Customer	5 days	Fri 14/03/14	Thu 20/03/14	0%	70																																																				
72	Commercial Solution Build	10 days	Fri 28/03/14	Thu 10/04/14	0%																																																					
73	Final product description/definition	5 days	Fri 28/03/14	Thu 3/04/14	0%	71																																																				
74	Product documentation - ALL	5 days	Fri 4/04/14	Thu 10/04/14	0%	73																																																				
75	Process Solution Build	5 days	Thu 27/02/14	Wed 5/03/14	0%																																																					
76	Finalised Business Process Solution	5 days	Thu 27/02/14	Wed 5/03/14	0%	65																																																				
77	Sales / Quoting process	5 days	Thu 27/02/14	Wed 5/03/14	0%	65																																																				
78	Service Activation / Implementation process incl Planning	5 days	Thu 27/02/14	Wed 5/03/14	0%	65																																																				
79	Service Support / Assurance process	5 days	Thu 27/02/14	Wed 5/03/14	0%	65																																																				
80	Billing & Collections process	5 days	Thu 27/02/14	Wed 5/03/14	0%	65																																																				
81	Milestone 5.1 (PROVISIONAL BETA AVAIL DATE)	1 day	Thu 6/03/14	Thu 6/03/14	0%	80																																																				
82	Operational Readiness Test Plan	3 days	Fri 7/03/14	Tue 11/03/14	0%																																																					
83	Project planning for Ops Readiness	3 days	Fri 7/03/14	Tue 11/03/14	0%	81																																																				
84	Develop technical readiness plan incl technical processes	3 days	Fri 7/03/14	Tue 11/03/14	0%	81																																																				
85	Develop product/commercial readiness plan	3 days	Fri 7/03/14	Tue 11/03/14	0%	81																																																				
86	Develop operations and business processes readiness plan	3 days	Fri 7/03/14	Tue 11/03/14	0%	81																																																				
87	Operational Readiness Test Execution	5 days	Wed 12/03/14	Tue 18/03/14	0%																																																					
88	Finalized product/marketing documents & sales training materials	5 days	Wed 12/03/14	Tue 18/03/14	0%	86																																																				
89	Vendor support agreements/process finalised	5 days	Wed 12/03/14	Tue 18/03/14	0%	86																																																				
90	Technical documents ready	5 days	Wed 12/03/14	Tue 18/03/14	0%	86																																																				
91	Testing completed	5 days	Wed 12/03/14	Tue 18/03/14	0%	86																																																				
92	Finalised training	5 days	Wed 12/03/14	Tue 18/03/14	0%	86																																																				
93	Service activation ready incl. ordering process, planning & design	5 days	Wed 12/03/14	Tue 18/03/14	0%	86																																																				
94	Service assurance ready incl. NOC support process	5 days	Wed 12/03/14	Tue 18/03/14	0%	86																																																				
95	ORT Conducted & results noted	5 days	Wed 12/03/14	Tue 18/03/14	0%	86																																																				
96	Sales & Market Readiness	5 days	Wed 12/03/14	Tue 18/03/14	0%	86																																																				
97	Milestone 5.2	1 day	Wed 19/03/14	Wed 19/03/14	0%	96																																																				
98	LAUNCH BUFFER TIME	5 days	Thu 20/03/14	Wed 26/03/14	0%	97																																																				
99	Phase 6 - Launch	13 days	Thu 20/03/14	Mon 7/04/14	0%																																																					
100	Commercial Launch	13 days	Thu 20/03/14	Mon 7/04/14	0%																																																					
101	All product collateral published	5 days	Thu 20/03/14	Wed 26/03/14	0%	97																																																				
102	Sales training	10 days	Thu 20/03/14	Wed 2/04/14	0%	97																																																				
103	Pricing published	2 days	Thu 3/04/14	Fri 4/04/14	0%	102																																																				
104	Milestone 3.2 - COMMERCIAL LAUNCH	1 day	Mon 7/04/14	Mon 7/04/14	0%	103																																																				
105	Phase 7 - Project Review & Lessons Learned	2 days	Tue 8/04/14	Wed 9/04/14	0%																																																					
106	Project Review & Lessons Learned	1 day	Tue 8/04/14	Tue 8/04/14	0%	104																																																				
107	Milestone 3.2	1 day	Wed 9/04/14	Wed 9/04/14	0%	106																																																				

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Task Progress Summary External Tasks Deadline
Split Milestone Project Summary External Milestone